

**oerlikon**

# **myOerlikon.com**

## Access to success



# Your innovative access to information and support

- The myOerlikon customer portal is up to date at any time, 24 hours a day throughout the whole year.
- The customer portal is the showpiece having a clearly arranged and uniform home page of all BUs and their product lines.
- The customers have the online access to the latest documentation:
  - Each customer has insight solely into the documentation of his machines.
  - The operating manuals are equipped with additional pictures and films.
  - Confusing libraries and printouts are no longer necessary.
  - The search permits the quick and easy access to the requested topic.
- The trouble-shooting manual permits the quicker and more efficient elimination of problems via direct links.
- The SECOS e-Commerce system, well-known worldwide, is completely integrated.
- The Engineering tool supports and accompanies the entire engineering process from the concept to the turn-key plant.
- Innovative ideas and new solutions are added continuously. Thus you benefit from myOerlikon.com and you are always up-to-date.
- Latest encryption technology guarantee the maximum data security at any time.

# myOerlikon.com – Access to success

Here it is - the new customer portal with tomorrow's service for today's customers. myOerlikon.com is available to all customers. You have access to the future-oriented communication and to a world of surprising new possibilities. Moreover, the portal offers you a lot of benefits.

The entire communication with Oerlikon Textile and the Business Units Oerlikon Barmag, Oerlikon Neumag, Oerlikon Saurer and Oerlikon Schlafhorst becomes more efficient and faster.

myOerlikon.com – Access to success.



# Maximum productivity – highest convenience

You will see – myOerlikon.com will meet your requirements and expectations. It will efficiently support and enlarge, relieve and assure the service in your company. This is really the way to another dimension.

Regardless of which Oerlikon Textile Business Unit you cooperate with, the home page is always the same. You will soon be familiar with it, the overview is uncomplicated and you see what you need or what is interesting for you.

You choose your language out of 11 languages available, you gather information from the customer portal, you take a look at a demo version or you fill in the user form in order to have the access to the protected area of myOerlikon.com. The modules SECOS, Documents, Knowledge, Engineering, News and More offer you the direct access to all information and functions at a lightning speed.

## SECOS

SECOS is the E-Commerce system for ordering original parts via the internet and is very much appreciated by our customers since many years. Thousands of customers worldwide intensively use this system day and night. All functions, as well as the previous access [www.secos.saurer.com](http://www.secos.saurer.com), remain unchanged. SECOS is as very easy, there is really no easier way to order original parts. You switch on the computer, log in and you are in the system yet. Now you select the desired part and enter the delivery date. Thus everything is registered and the order is being handled.

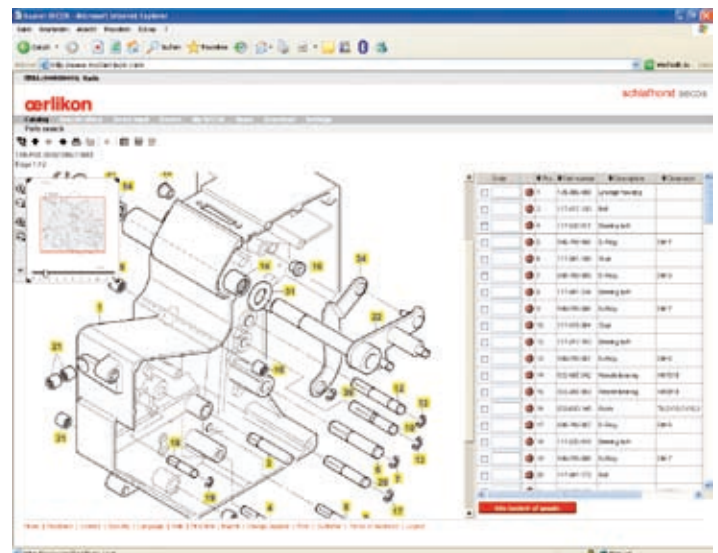
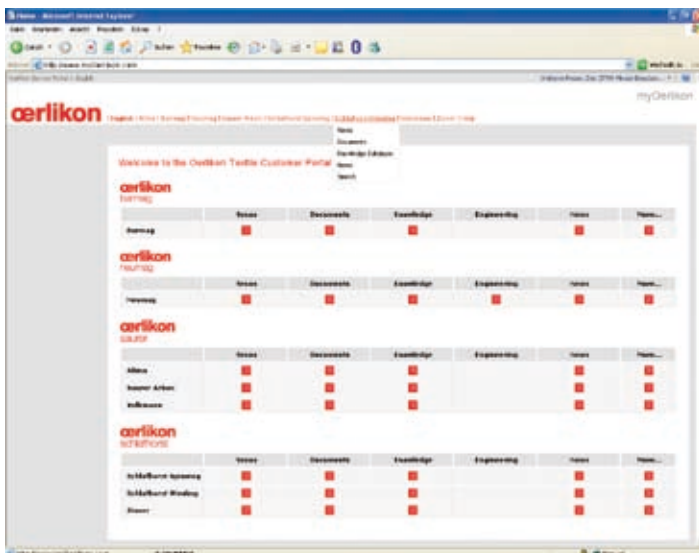
## Documents

The search becomes intelligent. This is the new dimension of the online administration. Filing cabinets and printouts are no longer necessary, the search via the screen is fast and targeted.

Each customer has insight solely into the documentation of his machines, he can look into general documents and service manuals. Individually and always up-to-date. At present, the documents are available in eight languages, in German, English, French, Spanish, Italian, Turkish, Portuguese and Chinese. Other languages are being prepared. In addition to the written documentation, there are animated pictures and films.

## Knowledge

Knowledge knows no limits. Knowledge is always in motion. Thus, also the "Knowledge" database is under construction and subjected to a continuous process of development. The customers benefit from our latest knowledge regarding technique and technology, regarding machines and experience. In addition, they have access to information about tests, analyses and trials.



## Engineering

From the first project draft to the start-up of a plant, Engineering is a never ending topic. With the process tool „Engineering“, we provide you with all documents and information from the first project sketch to the commissioning. Our services cover all fields of the modern engineering, such as the entire project management, the machine deliveries or the guarantees for the production output and for the quality of the manufactured products that have been agreed upon by contract.



The project management includes the entire field of fundamental and detailed engineering:

- Process Engineering
- Civil Engineering
- Piping Engineering
- Mechanical Engineering
- Electrical Engineering
- Instrument Engineering
- PCS Engineering
- Air Conditioning Engineering
- Energies and Utilities Engineering

With our own data bases, with 3D-CAD software and the networking with SAP and CAD, we ensure a high-efficient process procedure and the ultra-modern preparation of all documents.

## News

“News” offers the customers up-to-date information about all relevant topics. This comprises, for example, interesting update kits, practical experience reports, background analyses, tips, addresses and much more. Just everything what ‘news’ means. In addition, the news information is available in the “Knowledge” database.

## More

A lot of innovative features regarding the Business Units are waiting here. We are developing new process and information possibilities, we are testing new tools in order to be able to support you even faster and more targeted. Functions such as ticketing or E-learning are examples of these forward-looking and efficient tools that are already available.

# Security, so you are absolute safe with us

## Security

Today, there is nothing like security. Therefore, your security is in the centre of attention and is a decisive factor as well. Don't worry about unauthorised accesses. We provide the latest safety standards and absolute data protection from third parties using the safest technology for the encryption of your data and your user authentication. For this purpose, we are cooperating with the most competent software provider worldwide. Security is included in any case.

## Welcome

Our myOerlikon.com homepage is looking forward to you. Just visit us. You will see: myOerlikon.com will meet your requirements and expectations. The portal will not only efficiently support the purchase department and the service in your company. It will also enlarge, relieve and assure it with engineering and protect it from all contingencies.

This is really the way to another dimension. You are more than welcome.

